Shopware 6 Product FAQ

Introduction :

Shopware 6 Sprinix Product FAQ lets admins show commonly asked questions about a product on its page. You'll find the Product FAQ tab below the reviews. Each question has a straightforward answer. Admins can set FAQs for any specific product.

Features :

- **Product FAQ Menu in Catalogs :** Added a new Product FAQ menu under Catalogs.
- **Customer-Friendly FAQs :** Customers can easily access FAQs related to products on the product detail page.
- **Customizable Q&A :** Admins can set specific questions and answers for any product.
- **FAQ Tab Placement :** Positioned the FAQ tab after the reviews tab on the product detail page, displaying an active list of FAQs.
- **Unlimited FAQs :** Admins can add any number of FAQs as needed.
- **Resolve Customer Queries :** Helps customers resolve any doubts they have about the product.
- **Latest FAQ Visibility :** The most recently added FAQs appear at the top of the list for easy access.

Installation :

Shopware offers two methods to upload the plugin to your server:

- **Using Command Line:** Upload the plugin using the command line interface.
- **Manual Installation:** Manually install the plugin onto your server.

Installation using commands :

Customers will receive a zip folder containing the plugin. They should extract the contents of this zip folder on their system. Once the **SprinixProductFAQ** folder is extracted, customers need to transfer this folder to the **custom > plugins** directory on their server, following the instructions shown in the image below:
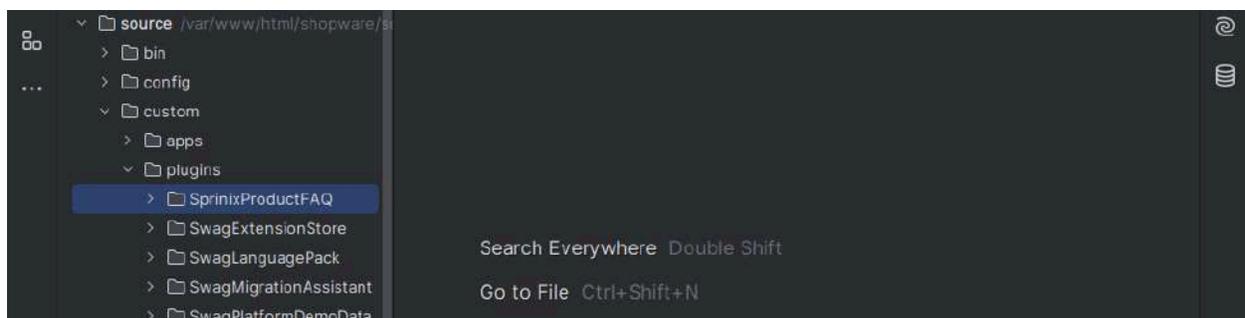
After successfully installing the plugin, you need to run these commands in the Shopware root directory.

Go to your Shopware installation root directory and run this command to install and activate the plugin -:

./bin/console plugin:install --activate SprinixProductFAQ

To installing the assets(CSS/JS) -:

./bin/console assets:install

To clear the cache run this command -:

./bin/console c:c

Manual Installation

To manually install the plugin, follow these steps:

1. Extract the zip file of the plugin.
2. Go to your Shopware 6 installation backend panel and navigate to **Extensions -> My Extensions**. Here, you will see a list of all installed plugins.
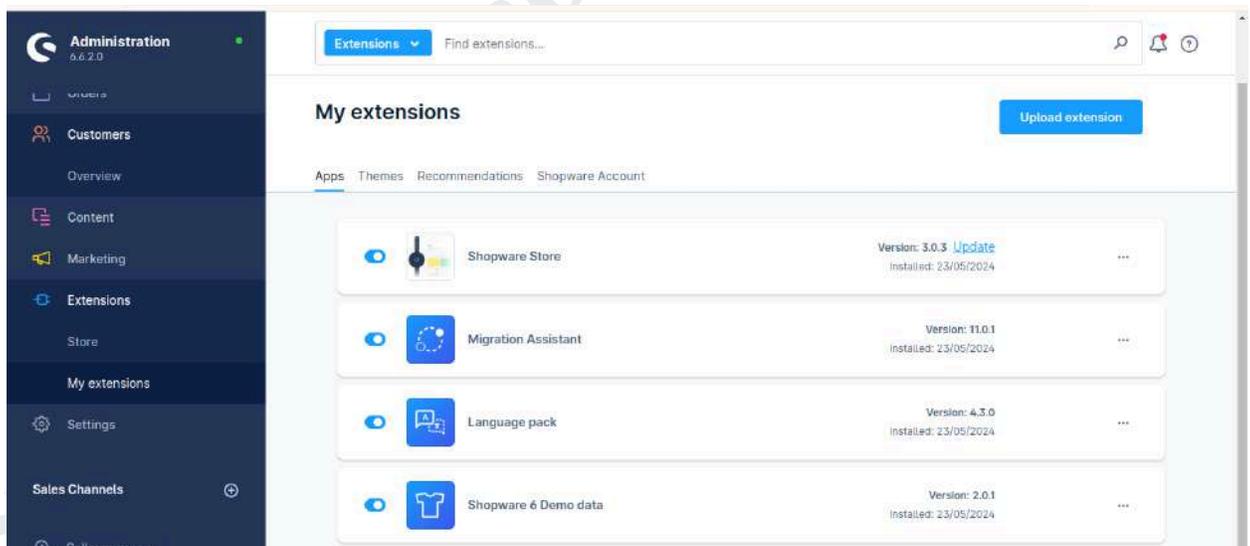
3. To install the plugin, click on the **Upload Extension** button. Upload the plugin zip file (e.g., **SprinixProductFAQ**).
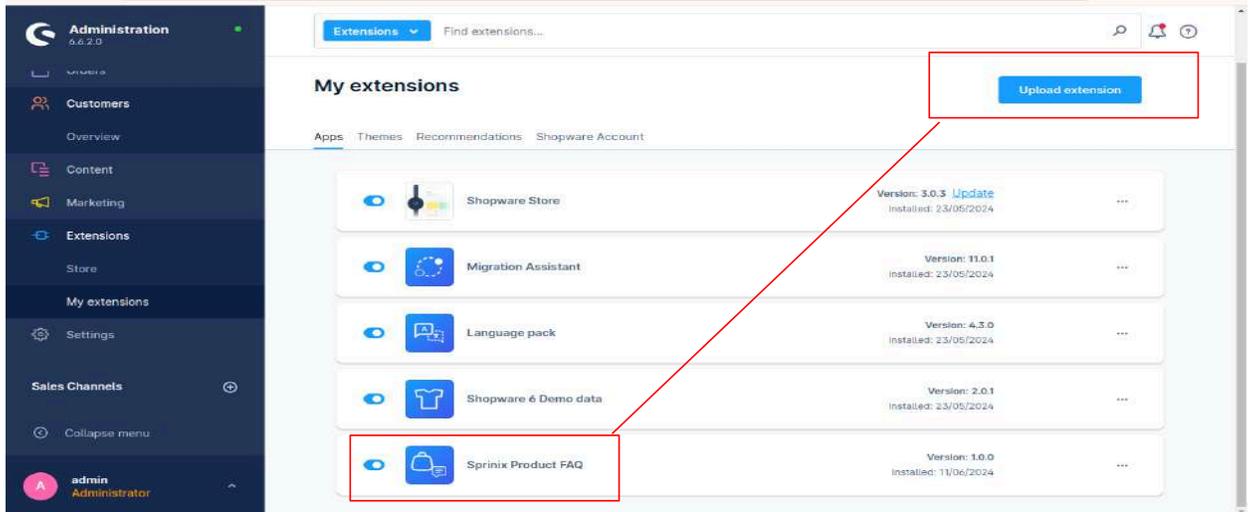
4. After uploading the plugin zip, you will see the extension in the list.
5. Click on the install icon to install the Sprinix Product FAQ Extension.
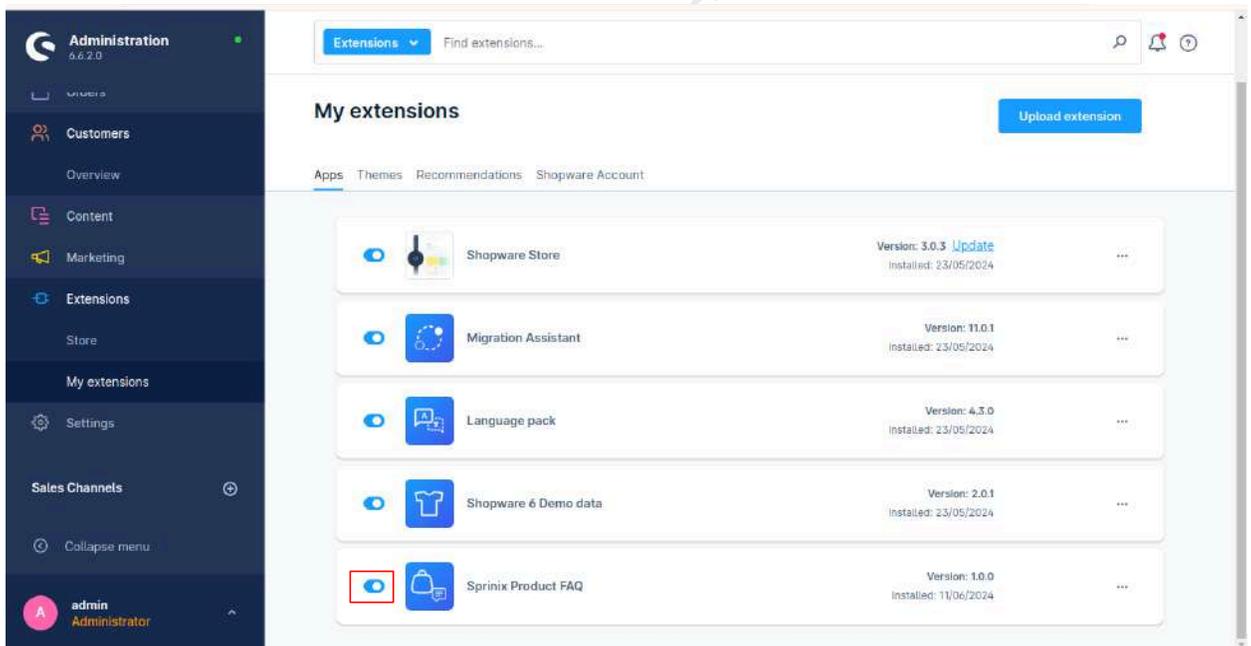
6. Once installed, click to activate the extension.

After the installation process and plugin configuration, if the Sprinix Product FAQ icon option is not visible, you can clear the cache by running this command:

```
bin/console cache:clear
```

This command clears the cache for your Shopware installation, which can resolve visibility issues with newly installed plugins or updates.

Workflow :

Once the module is installed, a new option will appear in the product tab labeled "Product FAQ". Here's how you can set it up:

1. Navigate to **Settings >> Extensions >> Product FAQ** where the admin can manage FAQs.
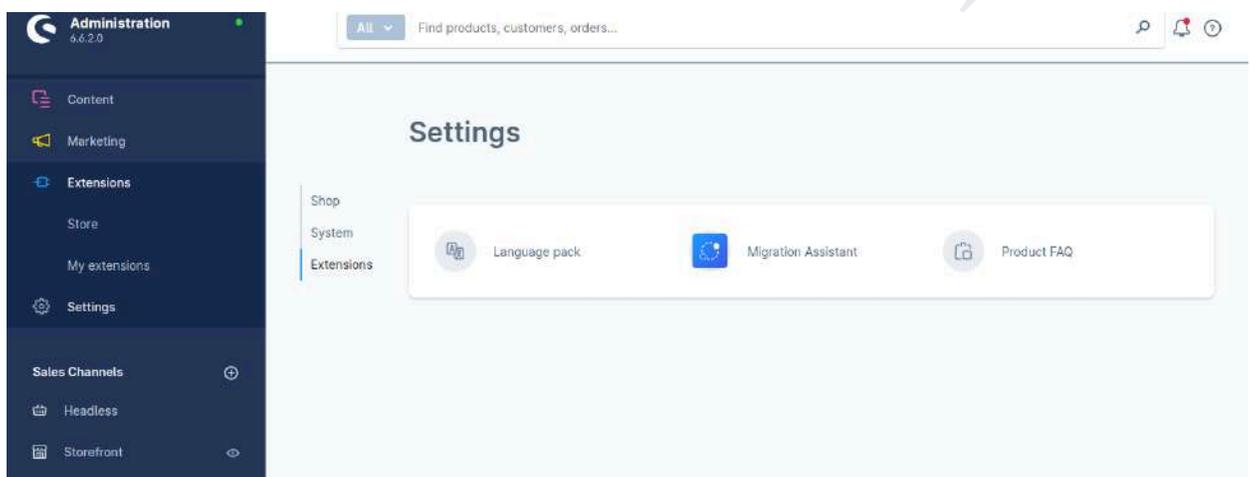
2. To add a new FAQ, click on **Add FAQ**.
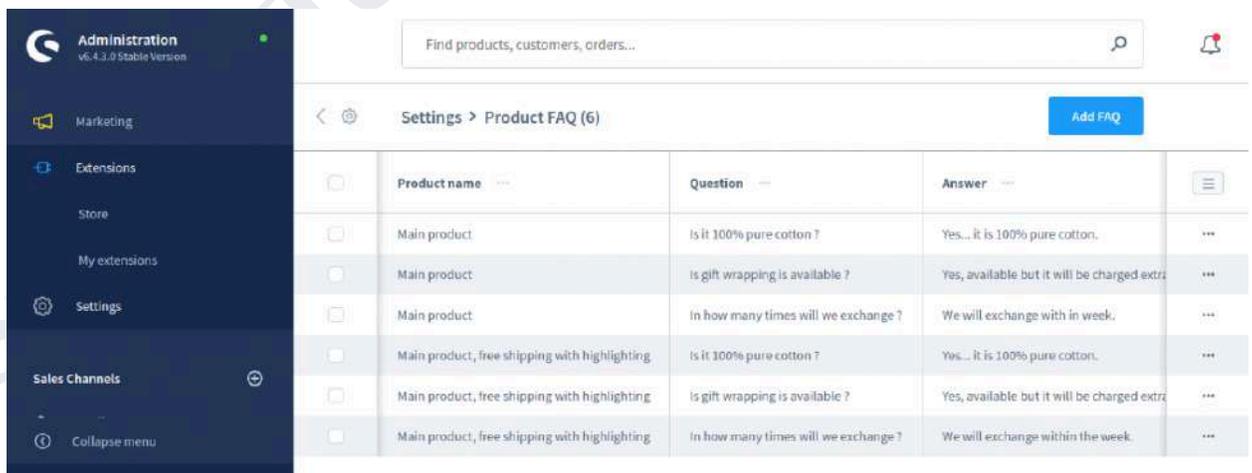
3. Fill in the FAQ details such as selecting the product, entering the question, answer, and setting the status.
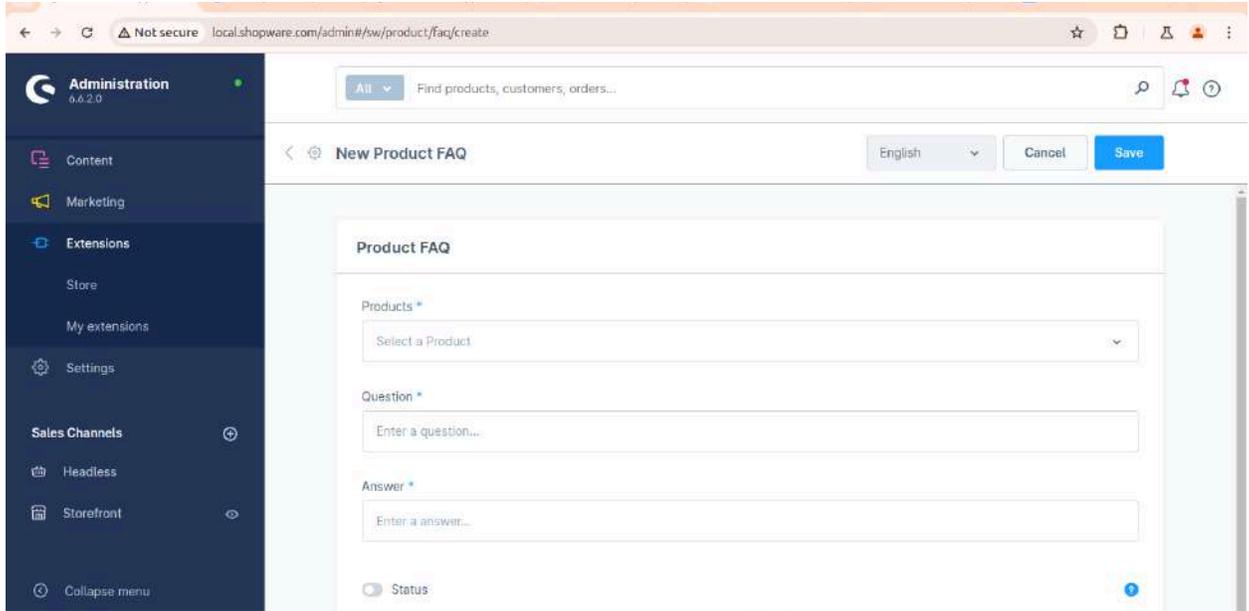
4. Click **Save** to save the FAQ.
5. The admin can view the list of all added FAQs for the product and can edit or delete them as needed.
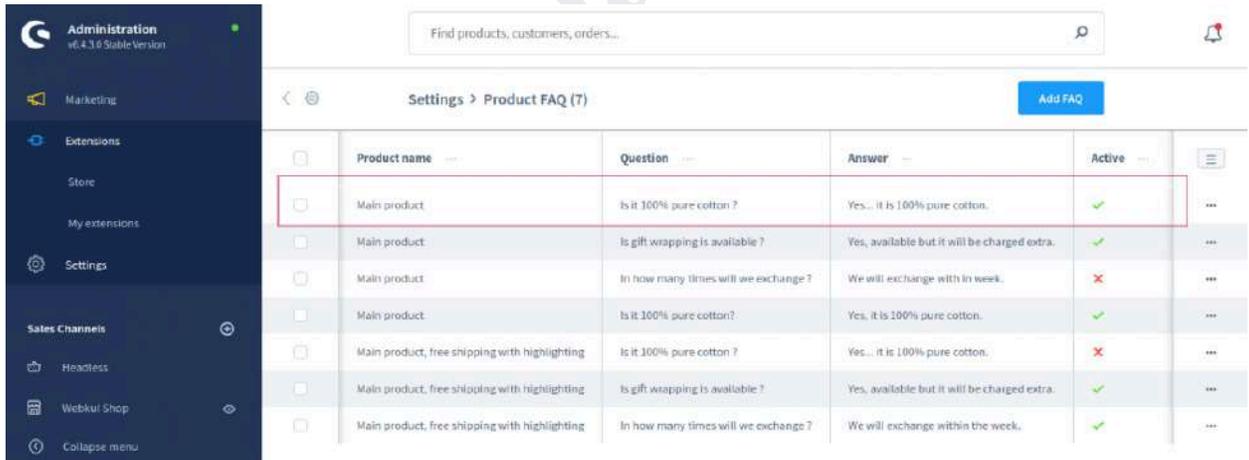
6. The added FAQs will be displayed on the product detail page, specifically after the reviews tab, showing the active FAQ list.
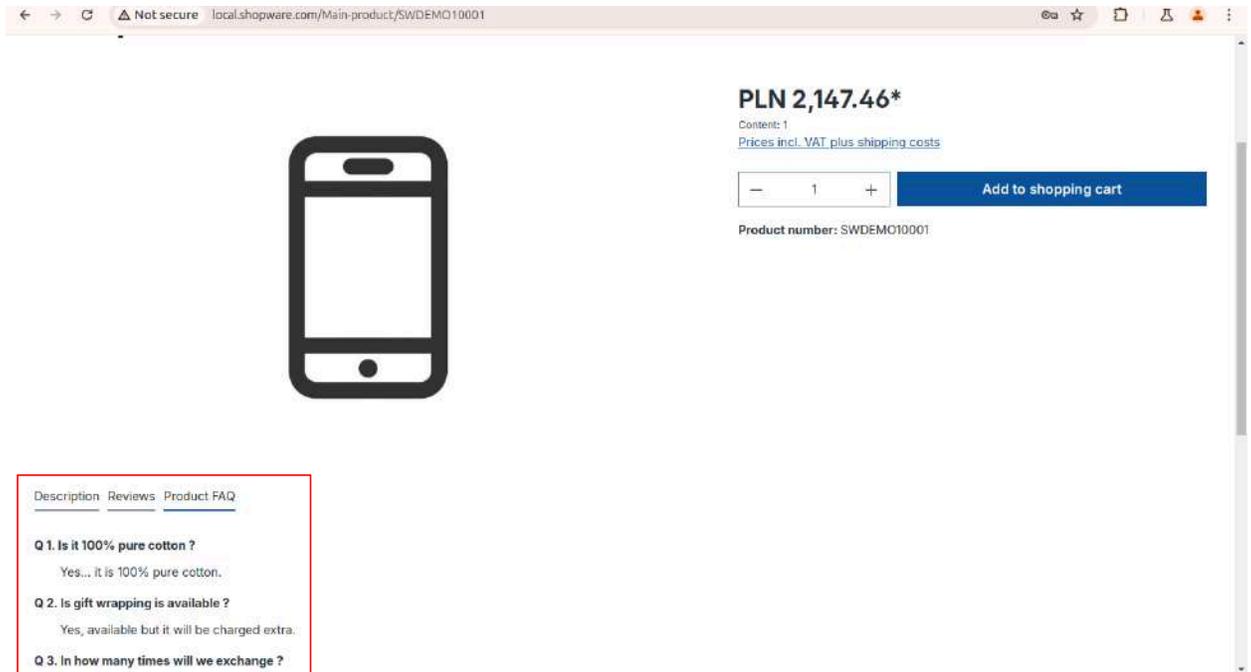
This is how our Shopware 6 Product FAQ module operates, providing an organized way to manage and display frequently asked questions related to products.

Supported Framework Version - ~6.6.0